



VA Health Care
Upstate New York

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Canandaigua VA Medical Center

400 Fort Hill Avenue
Canandaigua, NY 14424

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NEWS RELEASE

FOR IMMEDIATE RELEASE

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“HANDS AND HEART AWARD” ***Canandaigua VA Medical Center Nurse Recognized***

The Secretary of Veterans Affairs “Hands and Heart Award” recognizes VA employees whose dedication to Veterans is marked by the highest standards in patient care. This award recognizes VA employees whose characteristics best exemplify the finest in direct patient care during the past year.

On July 26, Suzanne Underhill, RN Palliative Care Nurse at the Canandaigua VA Medical Center became the latest recipient of this prestigious award. Ms. Underhill has worked as a registered nurse at the Canandaigua VA Medical Center for more than 30 years. Her family, friends and co-workers joined her at her award presentation.

Co-workers described Suzanne’s dedication and compassion in the delivery of patient care:

“Sue cares for Veterans and their families who are faced with preparing for the end-of-life. She has a gift for helping Veterans and their loved ones come to terms and find meaning in the dying process. She acknowledges the struggle of losing loved ones and offers unconditional guidance that not only comforts but enriches the experience for so many”.

Each VA medical facility is invited to nominate one individual for the “Hands and Heart” award. Award recipients are given a silver “Hands and Heart” pin and an engraved name bar. In addition, a brass plate is inscribed with the recipient’s name and displayed on the facility’s perpetual “Hands and Heart” plaque.

Check the Canandaigua VA Medical Center News Room @ <http://www.canandaigua.va.gov/newsroom/cannewsroom.asp> for more upcoming events.

Visit the Canandaigua VA Facebook Page @ <http://www.facebook.com/VACanandaigua>

The Canandaigua VA Medical Center is located at 400 Fort Hill Avenue Canandaigua, NY.